



P.O. Box 155 • Panacea, Florida 32346

September 21, 2016

Mr. Gary Williams  
Florida Rural Water Association  
2970 Wellington Circle  
Tallahassee, Florida 32309

Re: THANK YOU

Dear Gary,

On behalf of the board and staff of the Alligator Point Water Resources District (District), I would like to thank you for your recent assistance when our standby generator failed a week before the start of hurricane season. The generator was a used unit when purchased many years ago and replacement parts were hard to find and even more expensive. Because it operated our wells, this critical piece of equipment was our lifeline to provide water service during a power outage. We wanted to accurately analyze the repair or replace options, but it didn't appear that we had the time. A call to the FRWA solved our short-term problem. Jason and Ben provided excellent technical assistance in connecting one of your trailer-mounted emergency generators and providing our maintenance supervisor with operation and maintenance training on the unit.

A little over 60 days later, Hurricane Hermine made a near direct hit on Alligator Point. The emergency generator came on as planned and we never lost water service to our customers. The actions of the FRWA were vital in our ability to accomplish this. We were allowed the time to access the situation, make the decision to replace our old unit with a new one and include it in the 2017 capital budget. We have prepared specifications for purchase of a new unit and bid proposals will be received on October 4<sup>th</sup> - the beginning of our new budget year.

We can never say thank you enough for everything that FRWA does for Alligator Point. Our FRWA dues are some of the best money that we spend each year. We certainly get a very high return on that investment.

With best regards,

A handwritten signature in black ink, appearing to read "Emmett Mitchell, IV".

Emmett Mitchell, IV  
Chairman